

**system design &
management**

**Examining the Science of
Innovation Education**

MITsdm

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Executive director, i.school**

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2. i.school
3. Science of Innovation Education
 - Definition, objective, approach
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 - Group work
5. Concluding remarks

Hideyuki Horii

- 1983 Northwestern University, Ph.D.
- 1985 Assistant Professor, the University of Tokyo
- 1986 Associate Professor
- 1996 Professor
- 2018 Executive Director, Japan Social Innovation Center

- Micromechanics of rocks under compression
- Rock mechanics
- Socio-technology
- Innovation Education: i.school

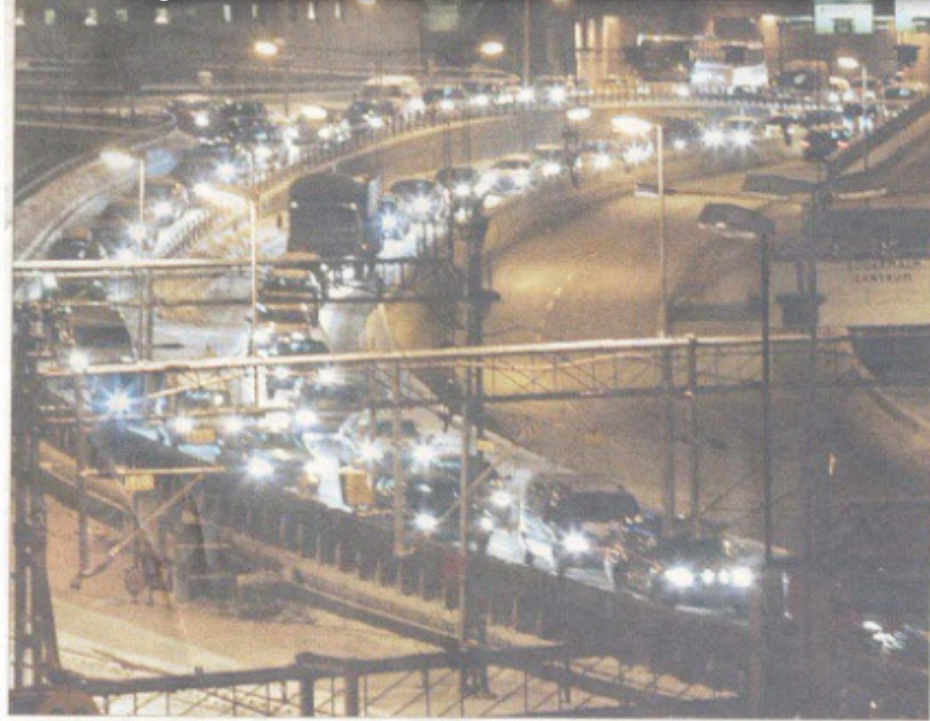
Före

KLARA STRANDSLEDEN 16.30 MÅNDAG 2 JANUARI

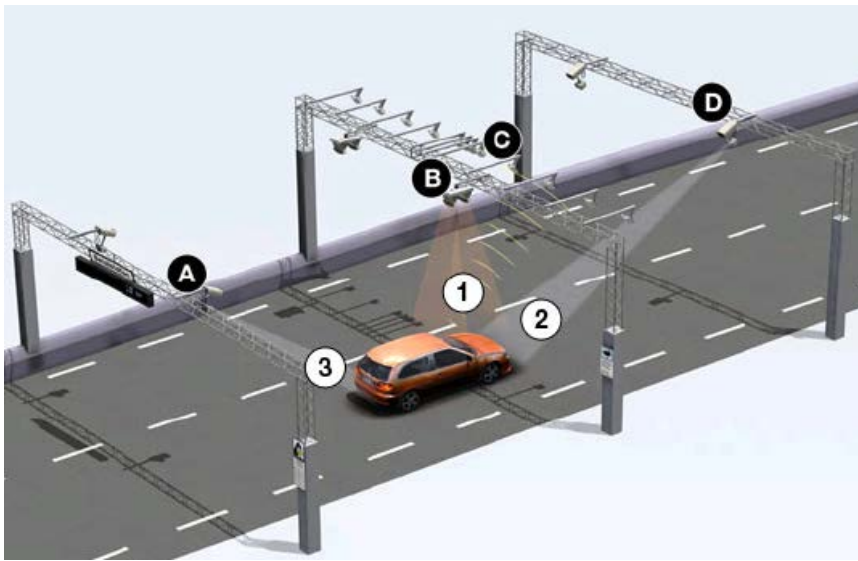
Efter

KLARA STRANDSLEDEN 16.30 TISDAG 3 JANUARI

Congestion charging in Stockholm is a typical example of socio-technology



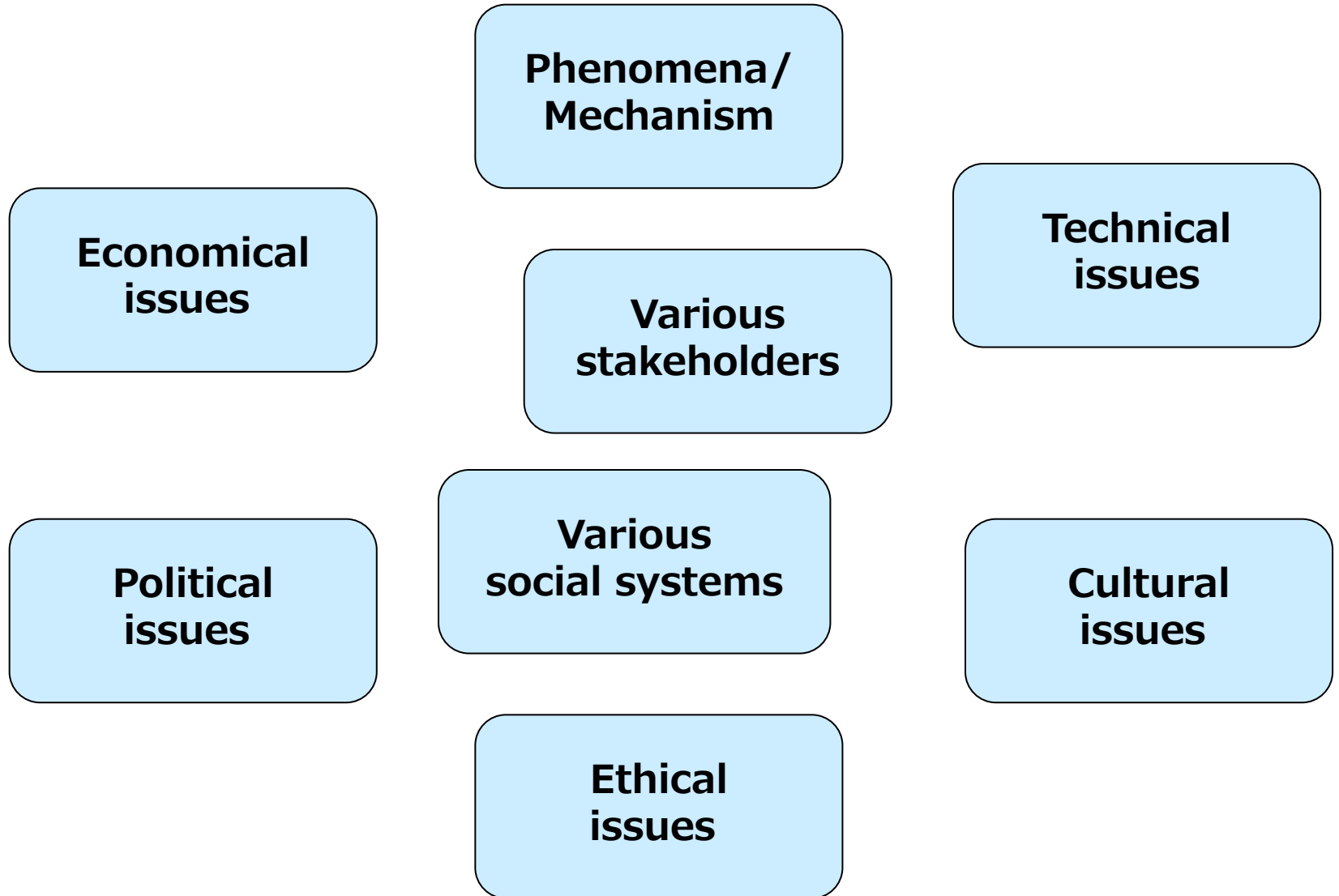
Var fjärde bil försvann

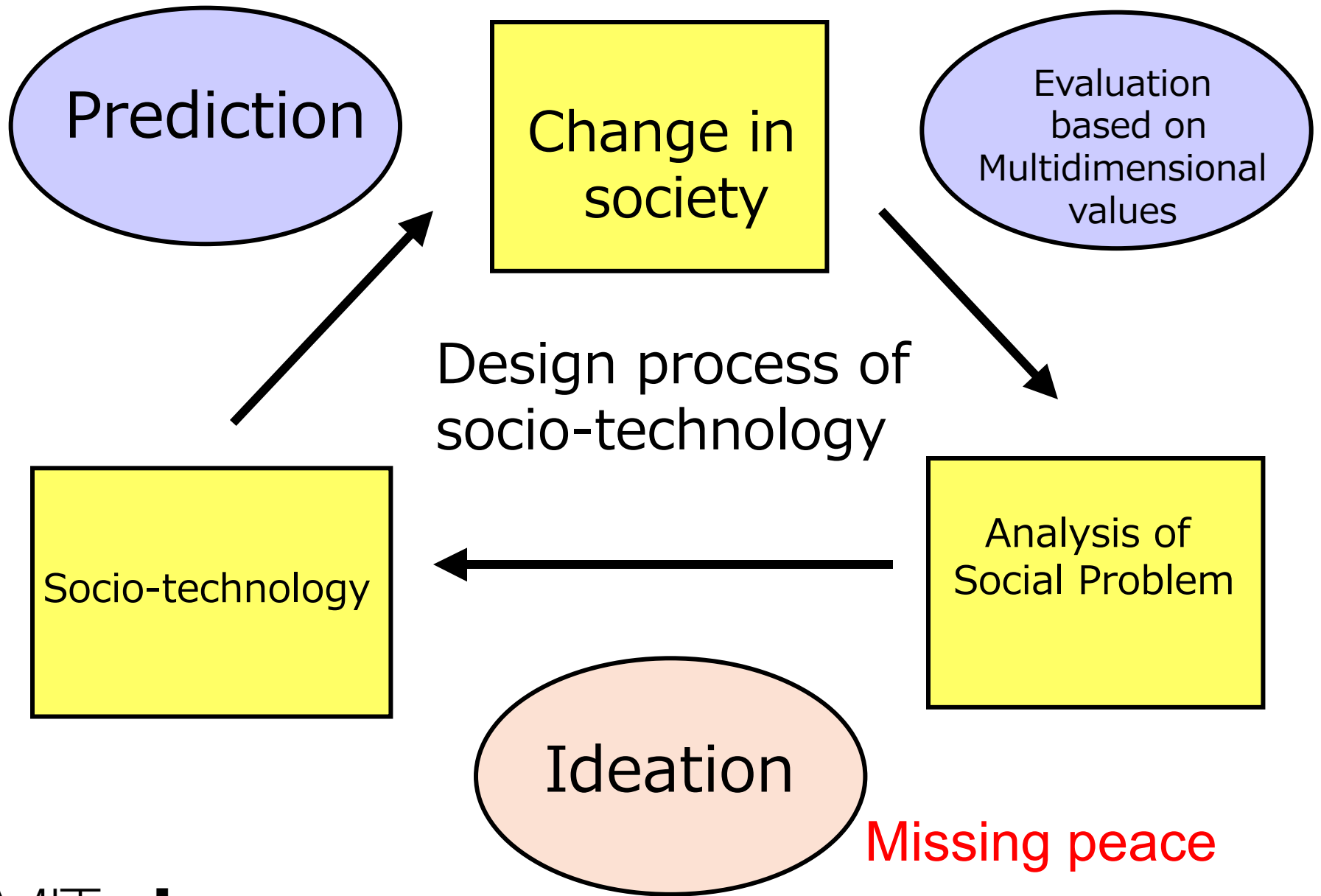


Socio-technology is a holistic solution
by combining engineering technology and social systems.

Socio-technology is a system of solution components.

Capturing a global picture of the problem





Missing peace

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2. i.school

MITsdm

About i.school

- How can we create ideas of solution, product or system?
 - i.school : Educational program for innovation since 2009
- Ability to produce human-centered innovation: New products, services, business models, social systems
- Group works with students from different fields
- No credits, no degrees; brilliant students to improve themselves

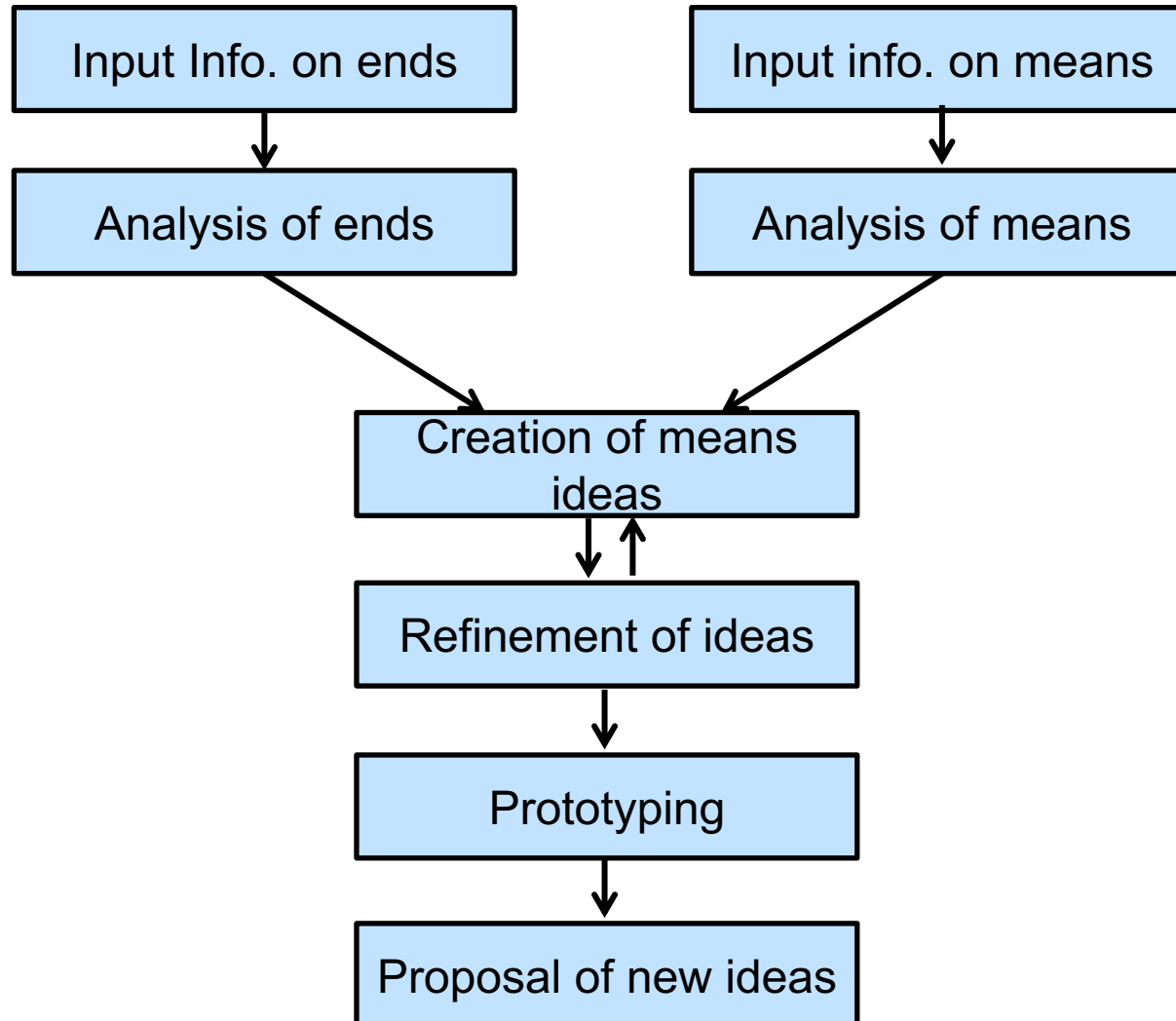
Innovation workshop = Information Processing by group of people

Process

- Can be described
- Can be modelled
- Can be designed
- Can be evaluated



Standard model of information processing



Three ways of creativity

Margaret A. Boden

- Combinational creativity
- Exploratory creativity
- Transformational creativity

Mechanisms for Novelty

1. Understanding others
2. Foresight
3. Clarifying concepts
4. Shifting cognitive pattern
5. Shifting value system
6. Finding new combination
7. Analogical thinking
8. New objective from unexpected use
9. Table flipping







YUKI

YUKI



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3. Science of Innovation Education

Definition

- Knowledge from study on educational activities for innovation
- Innovation workshops are subject of study
- All researchers from cognitive psychology, artificial intelligence, brain science, cognitive sociology, pedagogy, organizational behavior can contribute

Objective

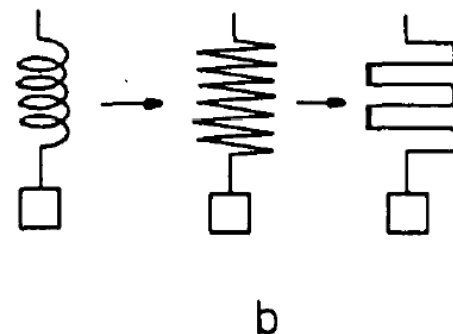
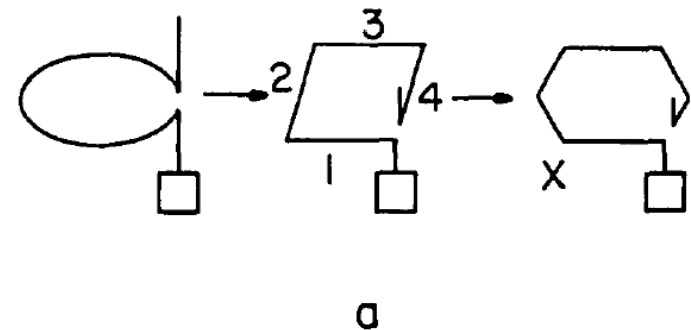
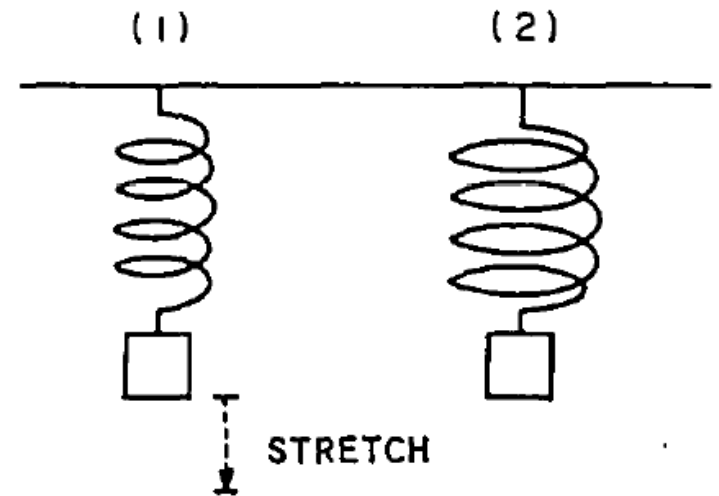
- To understand human creativity and effect of collaborative work in the real context
- To improve quality of innovation education
 - Establish design methodology of innovation workshop and guideline for workshop facilitation
- To establish a style of faculty members for innovation education appreciated in university community

Approach

- What kind of research approach is suitable?
- Two examples are introduced:
 - Observed methods for generating analogies in scientific problem solving by John Clement (1988)
 -

Clement (1988)

- Ten experienced problem solvers were asked to think aloud while solving the spring problem.
- 7 subjects generated at least one analogy
- Only one subject arrive at torsion from analogy
- “Aha! Maybe the behavior of the spring has something to do with twist forces as well as bend forces”



Implication for Science of Innovation Education

- Hypothesis formation is more important than hypothesis validation
- Hypothesis formation:
 - Find important cases to be focused
 - Investigate the cases to derive hypotheses
- Hypothesis validation:
 - Design workshops to validate the hypothesis
 - Establish better workshop design

Paradox in analogical thinking: 1980 - 2000

- Why analogy is so easy in naturalistic settings, yet so difficult in the psychological laboratory

[Experimental settings]

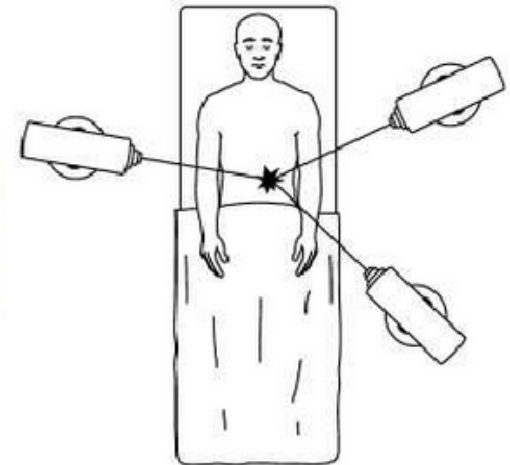
- Gick and Holyoak (1980)

- Only 20%
- With a hint, 90%

Base: Duncker's Fortress Problem



Target: Tumor



- Gentner et al. (1993)
 - Short stories for base and target
 - Ask the base stories reminded
 - In remind condition, only 20% used structural similarity

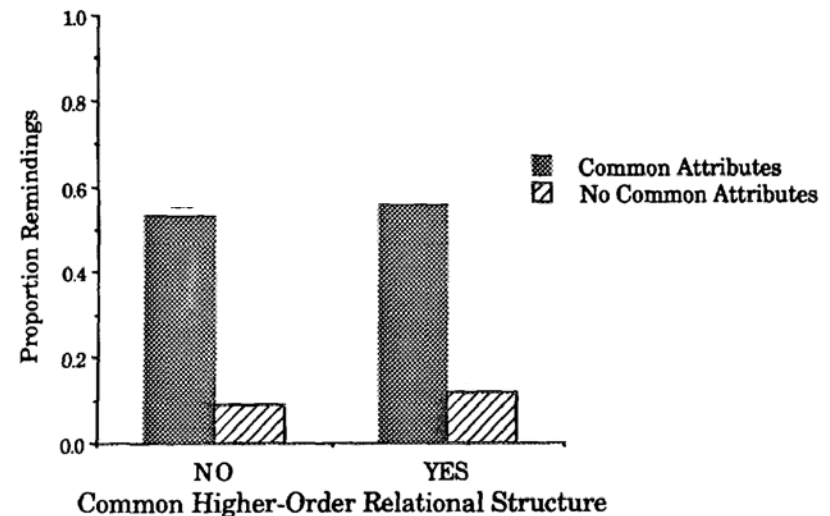
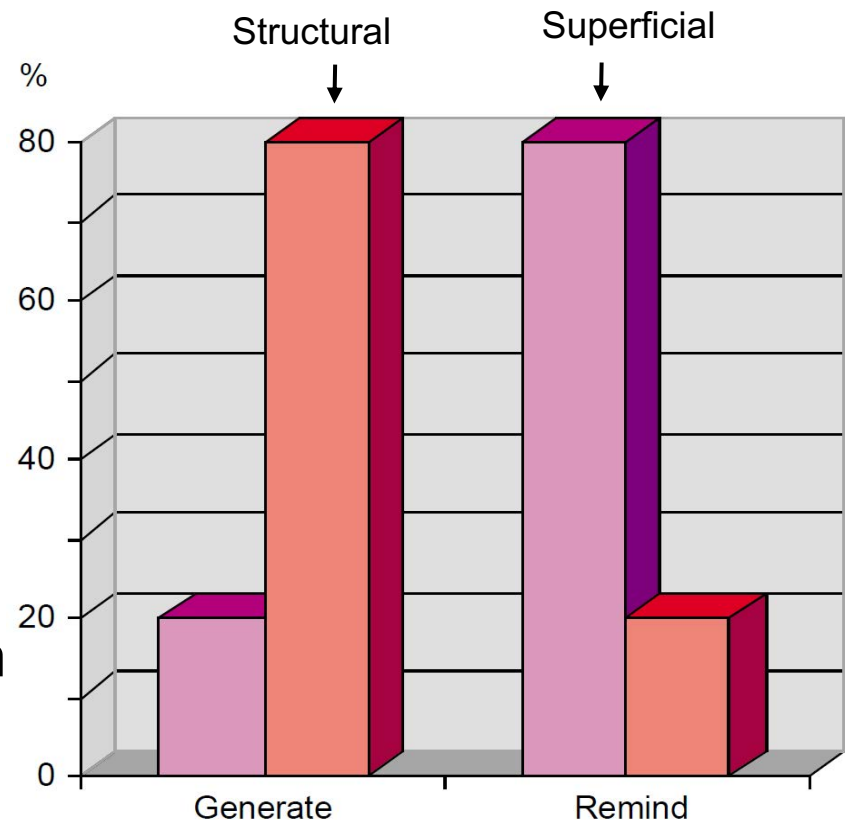


FIG. 4. Proportion recalled for the four similarity types in Experiment 2.

[Naturalistic settings]

- Dunbar (1995, 7, 9): Studies on scientific discoveries
 - 16 laboratory meetings in four laboratories
 - 99 analogies, 3 to 15 analogies in a one-hour meeting
 - Many analogies were within-domain
 - 25% of analogies were structural; 80% were used to formulate hypotheses

- Dunbar and Blanchette (2000): Paradox is resolved
 - Ask to generate analogies to justify the deficit cut by Canadian governments in the 1990s.
 - Most of the analogies generated (80%) were non-financial or non-political from a variety of domains.
 - When generating analogies people search memory for structural relations, but when they are asked to choose between different sources they will focus on superficial features.



Implication for Science of Innovation Education

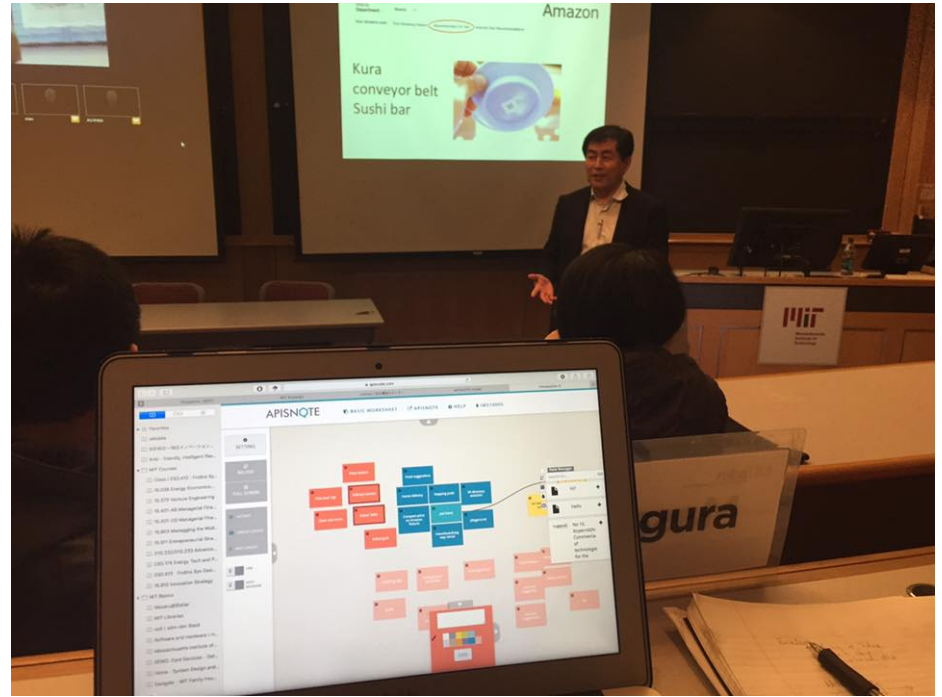
- Meaningful to compare findings in experimental settings and those in naturalistic settings.
- Innovation workshops with group works can be either in experimental settings or in naturalistic settings depending on the process and/or facilitation of the workshop.

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4. Examples from i.school

Data acquisition

- APISNOTE
- Voice recorder
- 360-degree video
- Interview



Team A

RELOAD

FULL SCREEN

CAPTURE

END

NETWORK

AUTO LAYOUT

NEXT

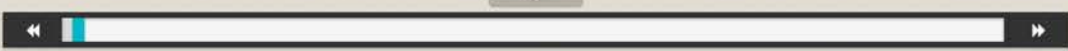
PREVIOUS

LINK

VOTE

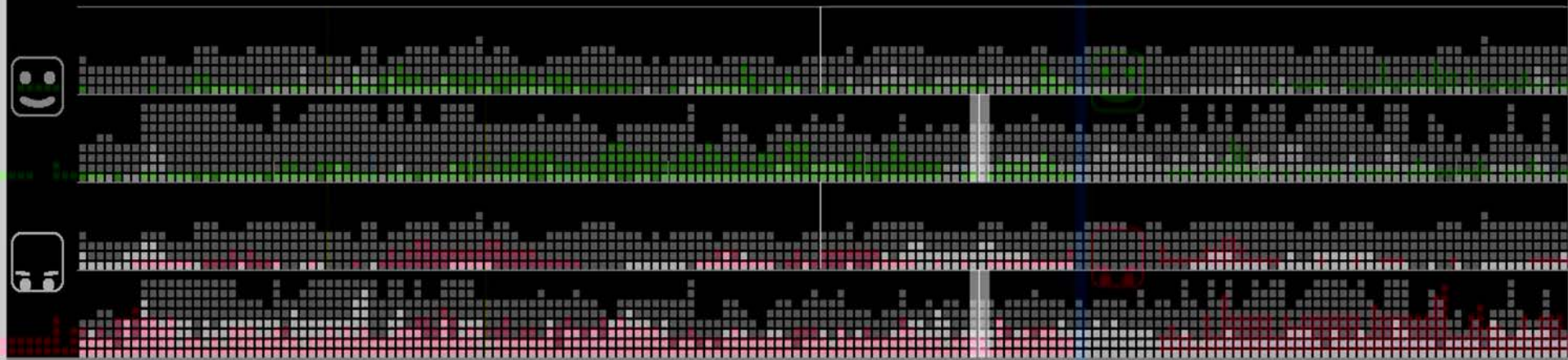
USER

PICTURE



2/414

<p>V. No 001. Hara Onsen: Various kinds of sushi are provided (enough amount of quantity)</p> 	<p>V. No 002. Amazon.com: Recommending books to customers for their interests</p> 	<p>V. No 003. Tablog: Providing information of restaurant menus by area and category</p> 	<p>V. No 004. User-casting weather news project: Accurate weather forecast with the information by measuring instrument</p> 	<p>V. No 005. PCS system: Supporting on selling goods understanding consumer trends. Goods customer buy at a high frequency</p> 	<p>V. No 007. Karaoke call (KUKI): Computing with senior members for career choice</p> 	<p>V. No 008. Bile lover's MAP: Users don't need sharing. Route without hills safe road</p> 	<p>V. No 009. Rakuten Travel: Assess the hotel. True voice of the customers and improvement of service quality</p> 
<p>V. No 010. 4 travel: Other real time experience. Simple reservation process. Help decision on user's travel</p> 	<p>V. No 011. InnoCentive: Matching service between people who need solution and challenge</p> 	<p>V. No 012. The weather: Info for anyone. Yahoo Weather Reporting the actual local weather. Check sudden change in weather</p> 	<p>V. No 014. Wedding Park: Combination service for the wedding ceremony. Find a type of wedding for user's taste</p> 	<p>V. No 027. Data based tip: Storage of real experience. Plan your data. Consultation of the staff on-site</p> 	<p>V. No 016. Linggo: Learn writing skills of foreign language. Teach their native language to others by proofreading</p> 	<p>V. No 017. e-come: Informative and fun cosmetics</p> 	<p>V. No 019. Cook set: easy to find a favorite recipe</p> 
<p>V. No 020. Onist: (Cognate) Translation service at world languages. Match people</p> 	<p>V. No 021. Creative agency for anyone: (Recruit) Anyone can be a creator. Ranking system. Reduce risk and cost</p> 	<p>V. No 023. Open idea: Recruiting ideas solutions on the web for the world's social issues</p> 	<p>V. No 024. Google Japanese input: Storage time for Japanese text input. Provision of standard vocabulary and grammar</p> 	<p>V. No 028. PriceCom: Comparing price. Reputation of the product</p> 	<p>V. No 018. Lancers: Matching service with freelance designer with clients</p> 	<p>V. No 022. YOMURL ONLINE: (Comment) Users can see their interests on interesting and helpful topic. Safe to use</p> 	
<p>V. No 029. Logo: (Logo) Logos by the designers of all over the world. Incentive</p> 	<p>V. No 032. Kopernik: (Communication) of technologies for the B2B</p> 						



2016/3/2



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/ 3:47:35

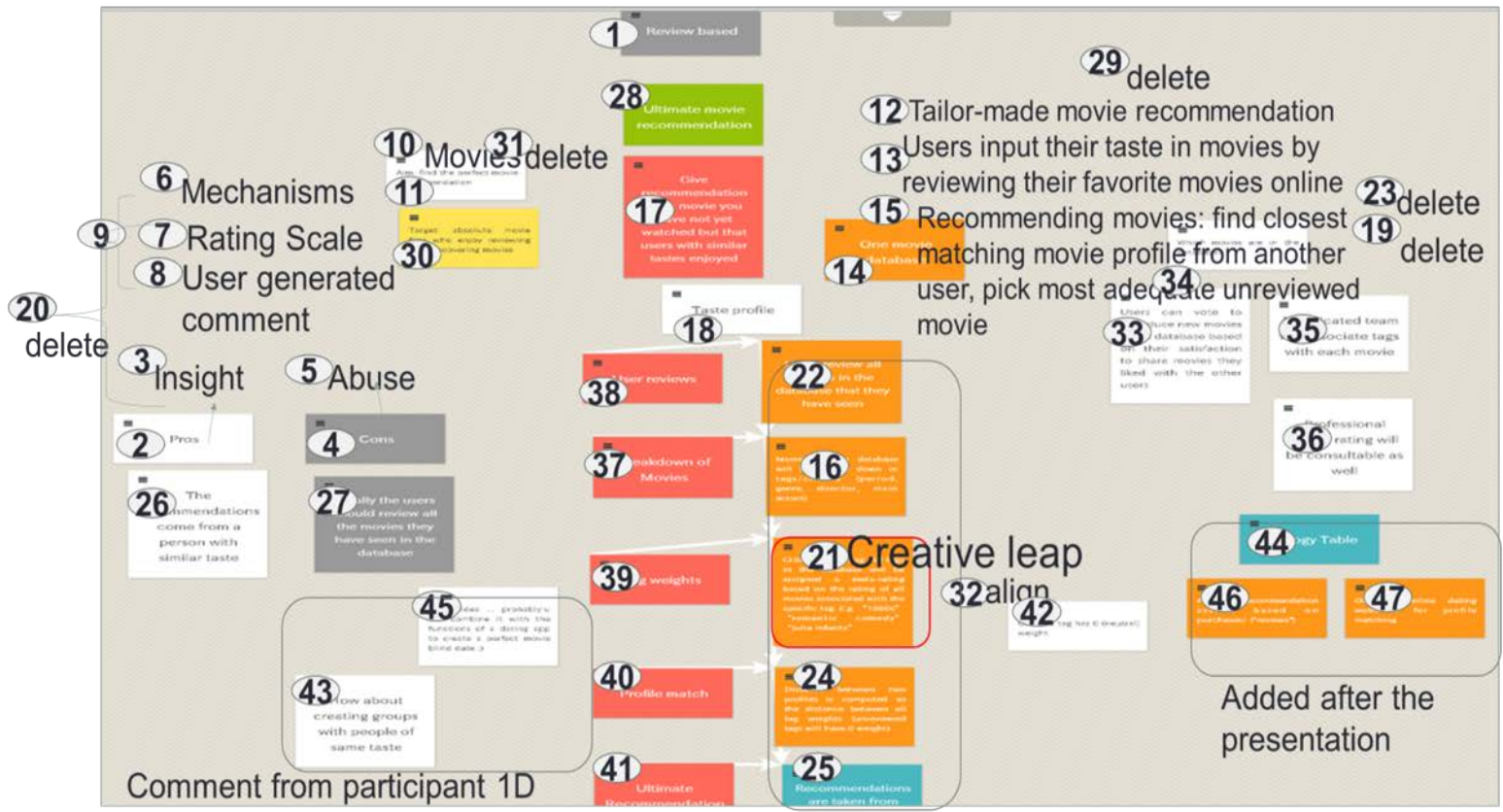
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4. Examples from i.school 4.1 Ideation

Investigation of the thinking process in idea generation

- Ideation process shown in APISNOTE

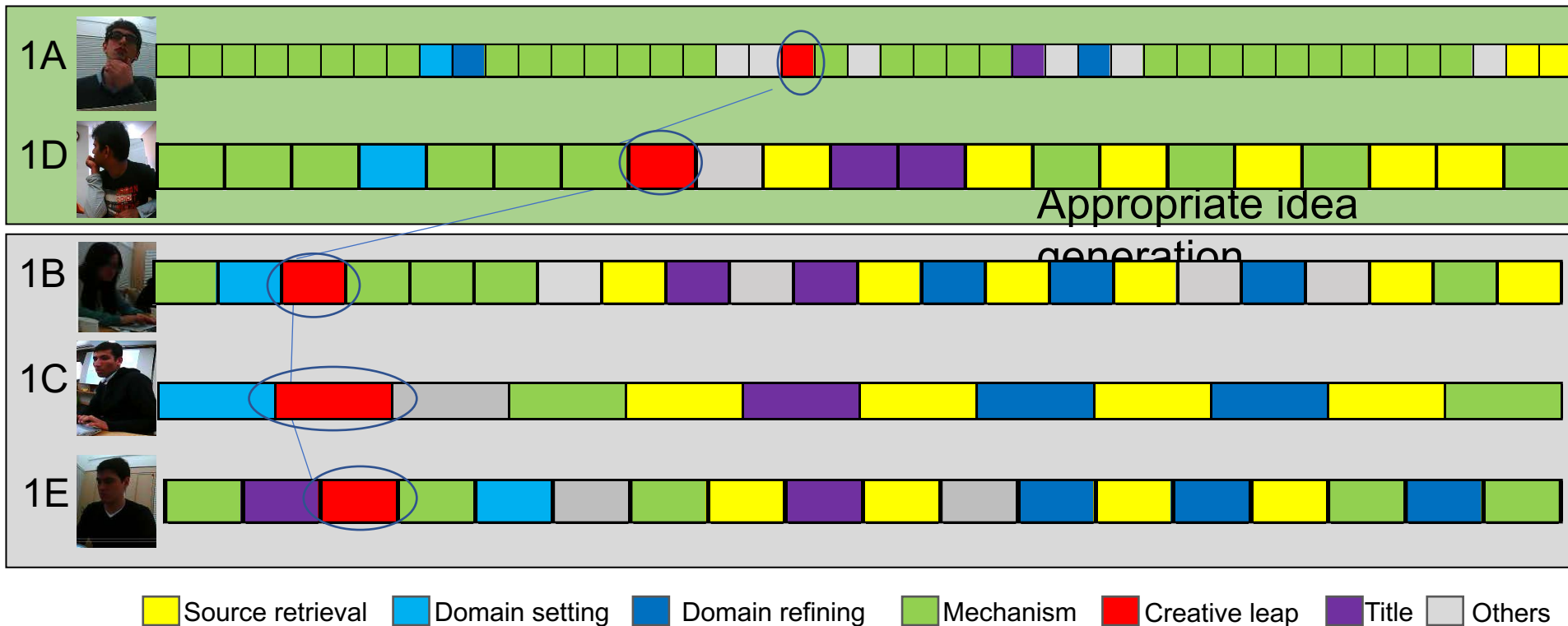
Eunyoung (2015)



Thinking process in the idea generation task can be identified with analysis of APISNOTE record and interview survey.

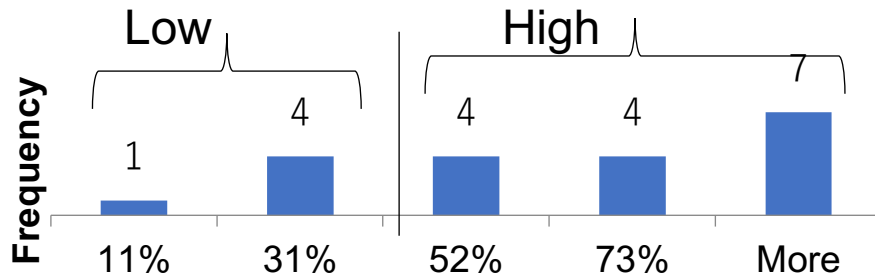
Deliberation before reaching the creative leap stage

In the interview, each participant indicated the note that makes creative leap.
Based on the time record in the APISNOTE, each process is coded as follows:



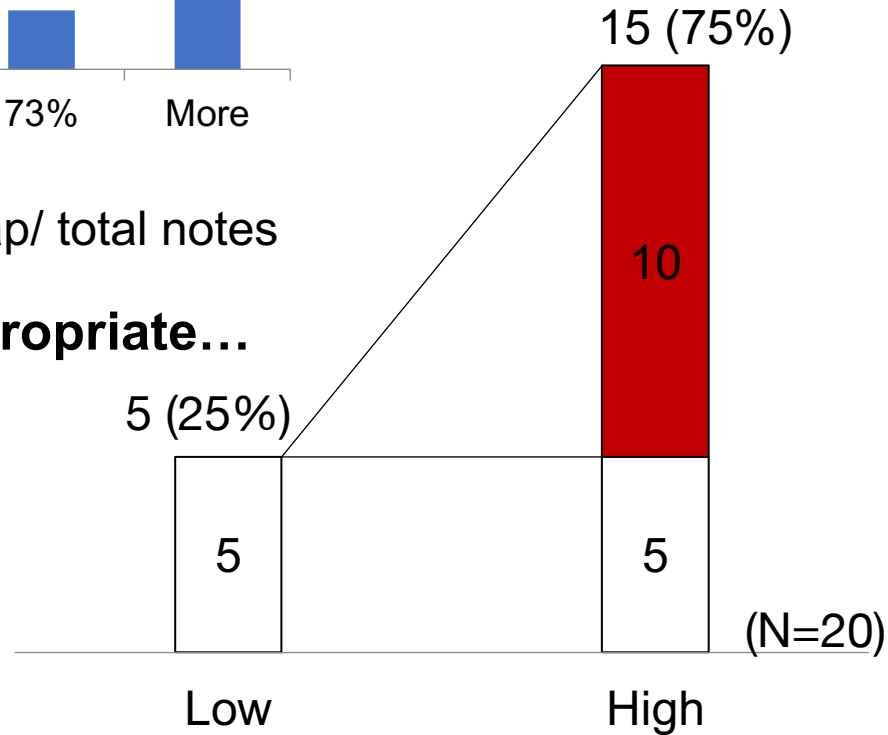
Participants who generated an appropriate idea had deliberation before reaching the creative leap.

Deliberation before reaching the creative leap stage



Deliberation =
the Nth note of creative leap/ total notes

■ **Appropriate...**



Degree of deliberation before reaching the creative leap

Deliberation in the early stage of idea generation is prerequisite for an appropriate idea generation.

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4. Examples from i.school 4.2 Group work

Workshop design

Yao LU (2016)

Workshop design

1. Task (Natural, Common)
2. Process

Example

Policy: foreign worker immigration (it is necessary for Japan)
Promoting Statement: “Japanese soil lacks nutrient, so it is necessary to apply fertilizer”

Task: Create promoting statements using analogic thinking

Policy: Foreign worker immigration in Japan (Support)

3-person group, 4 groups

Workshop Process:

Study Area:

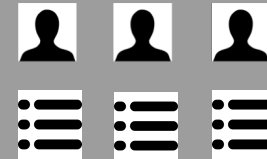
1st individual work
(statement generation)



Group communication
(Evaluation and selection)



2nd individual work
(statement generation)



Group work
(statement generation)



Evaluation of Workshop Output

Evaluated the output in two aspects, **Latent Semantic Distance** and **Structural Similarity**

1. **Latent Semantic distance (LaSeD)**: a measurement for **superficial similarity** measuring the semantic distance between source object and target object. Latent semantic analysis is used to measure the semantic distance.
2. **Structural similarity (StSi)** is the similarity between relationships shown in statements and the source case.

Example

“Japanese soil lacks nutrient, so it is necessary to apply fertilizer”

LaSeD

Target object: foreign worker

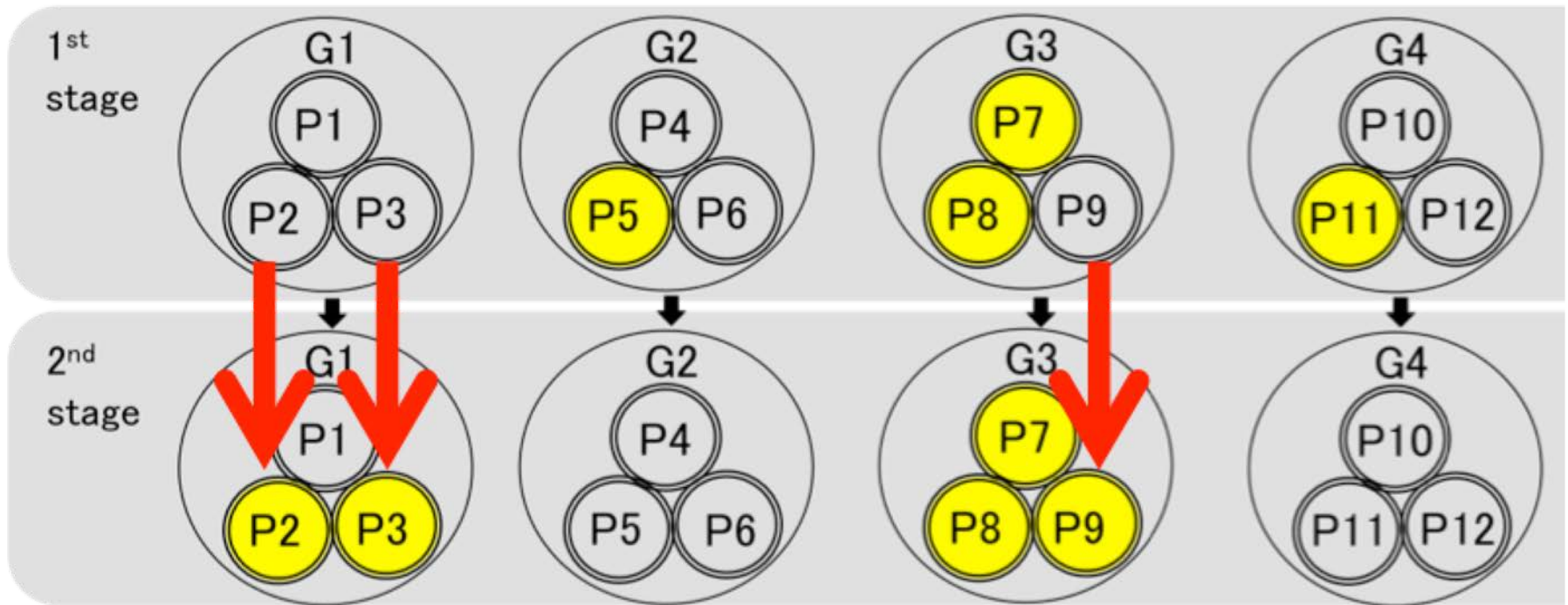


Source object: Fertilizer

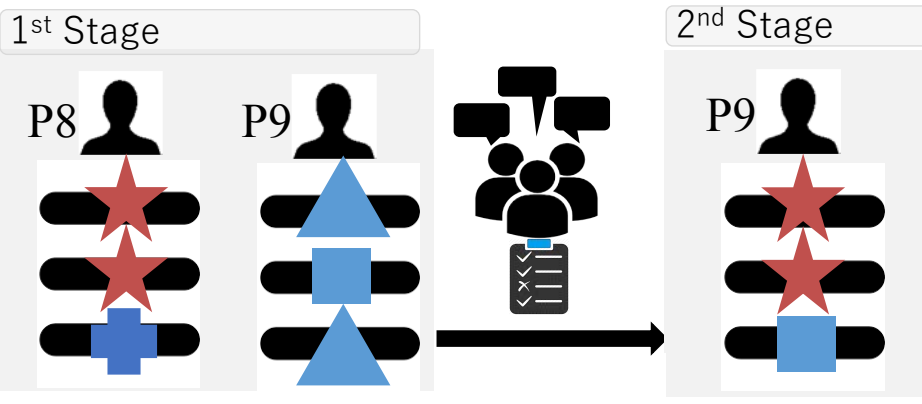


Sentences: If $LaSeD \geq Average$, high LaSeD; or else, low LaSeD

Participants: The percentage of high LaSeD > average percentage*,
high individual performance; or else, low



The process of Domain Transfer from P8 to P9



The self report of P9 about Domain Transfer

P9	...P8 is good at creating based on recent trend, but I'm not good at it...
P9	After discussion...And another thing impressed me is that P8 was focusing on a different aspect than me and P7. And he was trying to created something from far distance. Influenced by him, I tried and was able to find something with far distance that looks irrelevant at the first sight (but actually related).
P9	And at that time I was trying to find some far distance image that shows equal relationship...the famous flower song came into my mind.

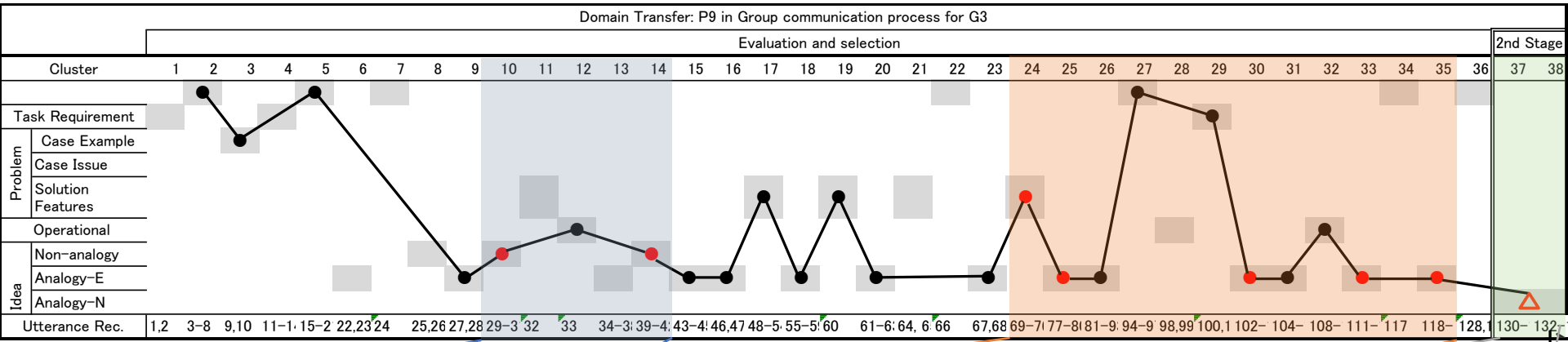
**Data from Interview with P9*

The process in which the influences of group communication was generated

Communication Content

- P9 participated
- Influence

■ : A cluster with the same topic

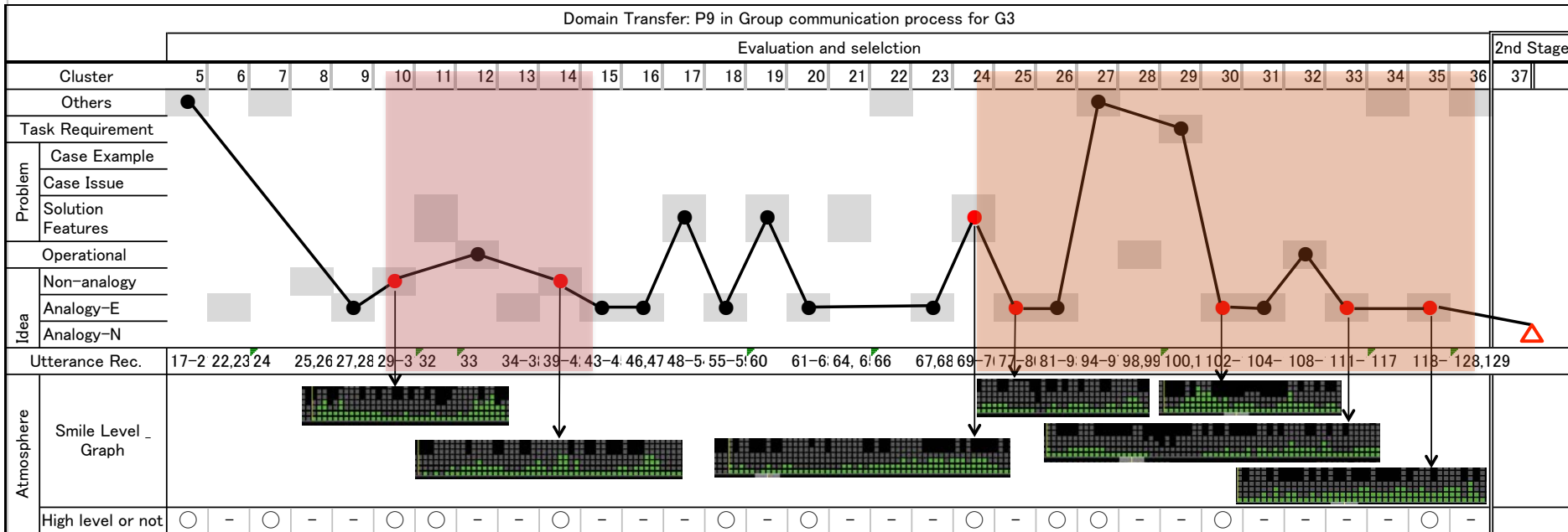


*Data from workshop G3

	Phase 1	Phase 2	Phase 3
	“I don’t understand”	“I found something useful!”	New idea created
Topic	Creation purpose of an idea that is hard to understand	Evaluation and its Criteria; Extracting (domain) Features Trying out the (domain) Feature	
intention	Sharing	Comment, Meta-analysis	

Relationship between Smile and the influences

Smile Date



12 were high-level smile clusters from all 36 clusters. Out of 7 Domain Transfer related clusters, 5 were high-level smile clusters.

Concluding remarks

- Innovation workshops are promising subjects to study.
- The study should contribute to improve quality of innovation education as well as to deepen our understanding on human creativity and communication.
- Science of innovation education requests collaboration of researchers in various fields of study.
- Science of innovation education provides strong incentive for education.